## CIVIL RIGHTS STATEMENT

Mark P. Seraly, M.D., P.C. complies with applicable Federal civil rights laws as outlined by the Department of Health and Human Services Regulations under Title VI of the Civil Rights Act of 1964.

No persons either patient, visitor or staff member, on the grounds of race, color, sex, sexual orientation, gender identity or expression, age, religion, political affiliation, religious organization, fraternal organization, national origin, handicap, disability or ancestry, shall be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity dealing with or involving Mark P. Seraly, M.D., P.C.

Mark P. Seraly, M.D, P.C. provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Mark P. Seraly, M.D., P.C. provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact the practice Administrator, Laurie Gillespie at 724-969-2500.

All polices set forth shall indicate non-discriminatory practices with regard to race, color, sex, sexual orientation, gender identity or expression, age, religion, political affiliation, religious organization, fraternal organization, national origin, handicap, disability, or ancestry.

If at any time a patient, visitor or staff member perceived their rights as being violated, the Administrator, Laurie Gillespie, shall be notified immediately and steps taken to strive for truth regarding the violation in question and corrective action if necessary.

A copy of our Patient's Rights and Responsibilities is posted as a matter of public information.

If your believe that Mark P. Seraly, M.D., P.C. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex you can file a grievance with:

Laurie Gillespie 222 E. McMurray Road McMurray, PA 15317 Phone 724-969-2500/ Fax 724-969-2510/ <a href="mailto:lgillespie@drmarkseraly.com">lgillespie@drmarkseraly.com</a>

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Laurie Gillespie is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F HHH Building Washington, DC 20201 Phone 1-800-368-1019/ 1-800-527-7696 (TDD)

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index/htlm">http://www.hhs.gov/ocr/office/file/index/htlm</a> Source HHS Office of Civil Rights

Mark P. Seraly, M.D., P.C.